



The Family Place's 2019 At-A-Glance

In 2019, we provided **11,711 clients** with **185,291 hours of service**. All of our programs are offered in Spanish and English.



Residential Programs

Our residential services provide safe shelter for families affected by violence in their homes. Our **Emergency Shelter Services** provide immediate shelter for families escaping abuse, while our **Supportive Living Program** provides long-term housing for families as they rebuild their lives. Not only do we provide basic necessities like food, clothing, and transportation, but we also provide **Childcare, Legal Services, Counseling and Case Management**. We have **Medical and Dental Clinics** and even an **Animal Kennel** so families can bring their beloved pets with them to safety!

Emergency Shelter

693 Women **57** Men **885** Children **35** Pets in our Kennel

90% of survivors reported having a better quality of life after receiving services from our shelter programs.

Supportive Living Program

75 Women **6** Men **137** Children

70% of survivors exited to permanent housing.



Children's Programs

273
Children in our Child Development Center

78% of children in our Child Development Center with identified delays at intake increased their fine and gross motor skills.

27
Children in our Learning Center

112
Children in our After School Program

Medical Care

591
Clients provided with medical care from our on-site nurse

Hotline Calls

6,750
Hotline calls answered



Client Demographics

Gender (Adults)



92% Female 8% Male

Ethnicity



Non-Residential Programs

Clients who need services without shelter receive **Counseling** and support at three offices, and we offer specialized counseling services for Spanish-speaking clients, the LGBTQ community, and victims of incest. Our **Partner Advocate Program** serves victims whose abusers are in our **Battering Intervention & Prevention Program (BIPP)**, a court-ordered counseling program for abusers. We partner with the Dallas Police Department to protect the victims of high-risk offenders by making home visits as a part of the **Domestic Violence High Risk Team**. We provide extensive domestic violence education in the community, including our **Be Project**, which reaches out to youth in area schools teaching them how to stop teen dating violence and sexual assault. We lead a collaborative effort called **Faith and Liberty's Place** that provides supervised visitation and monitored exchange for children in Dallas County. **Dignity at Work** provides career assessment, job skills training, professional mentoring and economic empowerment to help victims escape poverty. Our **Resale Shop** raises funds for our programs and provides free clothing, household items and furniture to clients who often come to us with only what they are wearing.

95% of survivors reported that case management services helped them increase stability.

Counseling

1,531

Women

87

Men

407

Children



Incest Recovery Counseling

213

Women

6

Men

2

Children

90% of survivors reported feeling safer after coming to The Family Place.

Battering Intervention & Prevention Program

529

Men

91

Women

4

Adolescents

Partner Advocate Contacts

48

Contacts enrolled in counseling programs

High Risk Team

160

Home visits completed

35

Contacts enrolled in programs

Be Project

7,198

Students educated

Faith & Liberty's Place

309

Adults

240

Children

Dignity at Work

295

Clients provided with job-readiness training

Resale Shop

\$1M

In sales

Client Demographics

Gender (Adults)



95% Female 5% Male

Ethnicity



African American

Hispanic

Caucasian

Multi-Racial

Asian

Other



the family place

Where family violence stops

Our Mission: The Family Place empowers victims of family violence by providing safe housing, counseling and skills that create independence while building community engagement and advocating for social change to stop family violence.

www.familyplace.org | 214.559.2170
24-Hour Crisis Hotline: 214.941.1991

